Volunteer Satisfaction Survey

*Users Note: Please adjust the length and content of this survey to meet the needs of your agency.

Thank you for volunteering with [Insert name of your organization]! Please take a few minutes to complete this survey and let us know about your volunteer experience. Your input is very important to us and will help us provide a quality experience for all of our volunteers.

To what extent do you agree or disagree with the following statements? (check the corresponding box)

6 = Strongly Agree  5 = Agree  4 = Somewhat Agree  3 = Somewhat Disagree  2 = Disagree  1 = Strongly Disagree

<table>
<thead>
<tr>
<th>Questions</th>
<th>6</th>
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<tbody>
<tr>
<td>The clients appreciate the service that I provide.</td>
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<td>I feel welcomed and appreciated by the staff.</td>
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<td>In the last year I have received recognition or thanks for being a volunteer.</td>
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<td>I am involved in the decisions that affect my work.</td>
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<td>I understand the importance of the work that I perform for this organization.</td>
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<td>The staff of this agency makes me feel that my role is important and valuable.</td>
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<td>In the last year, I have had opportunities to learn and grow as a volunteer.</td>
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<td>I am satisfied with the variety of volunteer opportunities offered.</td>
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<td>I have been kept informed about what is going on in the Agency.</td>
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<td>I have the support and guidance I need to accomplish my volunteer activities.</td>
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<td>My volunteer job gives me a sense of accomplishment.</td>
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<td>My volunteer work has helped me develop new job-related skills.</td>
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<td>As a result of volunteering here, I have become more involved in other opportunities in the community.</td>
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<td>I would like to explore additional/different volunteer responsibilities.</td>
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<td>If given the opportunity, I would be interested in taking a leadership role with this agency.</td>
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</table>

1. How well were your volunteer position and responsibilities explained to you?
   ___ Fully explained  ___ Partially explained
   ___ Explained  ___ Not explained

2. After your training, how prepared did you feel to meet the responsibilities of your position?
   ___ Very prepared  ___ Somewhat prepared
   ___ Adequately prepared  ___ Not at all prepared

3. How well do you feel you have been able to fulfill your volunteer responsibilities?
   ___ Fully fulfilled  ___ Somewhat fulfilled
   ___ Adequately fulfilled  ___ Not at all fulfilled

4. Do you feel our volunteer program is well organized?
   ___ Very organized  ___ Somewhat organized
   ___ Organized  ___ Not at all organized
5. Do you feel you are receiving adequate support and guidance from the staff?
   ___ Very supported    ___ Somewhat supported
   ___ Supported         ___ Not at all supported

6. Do you feel you are provided adequate resources to accomplish your tasks?
   ___ Very adequate     ___ Somewhat adequate
   ___ Adequate          ___ Not at all adequate

7. Would you recommend that your friends or family members volunteer with this agency?
   ___ Yes      ___ No
   If no, please explain:_________________________________________________________________

8. Do you plan to continue volunteering with this agency?
   ___ Yes      ___ No
   If no, please explain:_________________________________________________________________

9. Overall, are you satisfied with your volunteer experience?
   ___ Very satisfied   ___ Somewhat satisfied
   ___ Satisfied        ___ Not at all satisfied

10. List 3 things we can improve on to make your volunteer experience more enjoyable?
    ___________________________________________________________________________________
    ___________________________________________________________________________________
    ___________________________________________________________________________________

11. What do you enjoy most about volunteering with this agency?
    ___________________________________________________________________________________
    ___________________________________________________________________________________
    ___________________________________________________________________________________

Additional Comments
_____________________________________________________________________________________
_____________________________________________________________________________________